

## RELATIONSHIP BETWEEN PARTNERSHIPS AND NATIONAL PROJECTS

Partnerships and National Projects are key and complementary elements of the National Strategy. Both aim to speed up modernisation of council services by providing solutions economically and efficiently and in ways that will be of real value to local authorities and citizens.

Partnerships are councils and others working together at a local level to deliver e-enabled services. They will deliver joined up services which meet citizens' needs and allow councils to take advantage of economies of scale when developing or procuring e-Government solutions. Many partnerships are developing holistic e-Government solutions for their areas, while others are focussing on particular projects. Partnerships are also expected to make use of Pathfinder and National Project outputs.

National Projects are developing a standard approach to particular technologies and priority services. The aim of the National Project is to provide all councils with the products and guidance they need to deliver e-enabled services. Typically they are achieving this by:

- Developing implementation route maps;
- Developing standard specifications and other documentation to speed up the procurement process;
- Establishing and publicising e-Government standards; and
- Working with key suppliers to encourage the market to deliver as part of mainstream product development.

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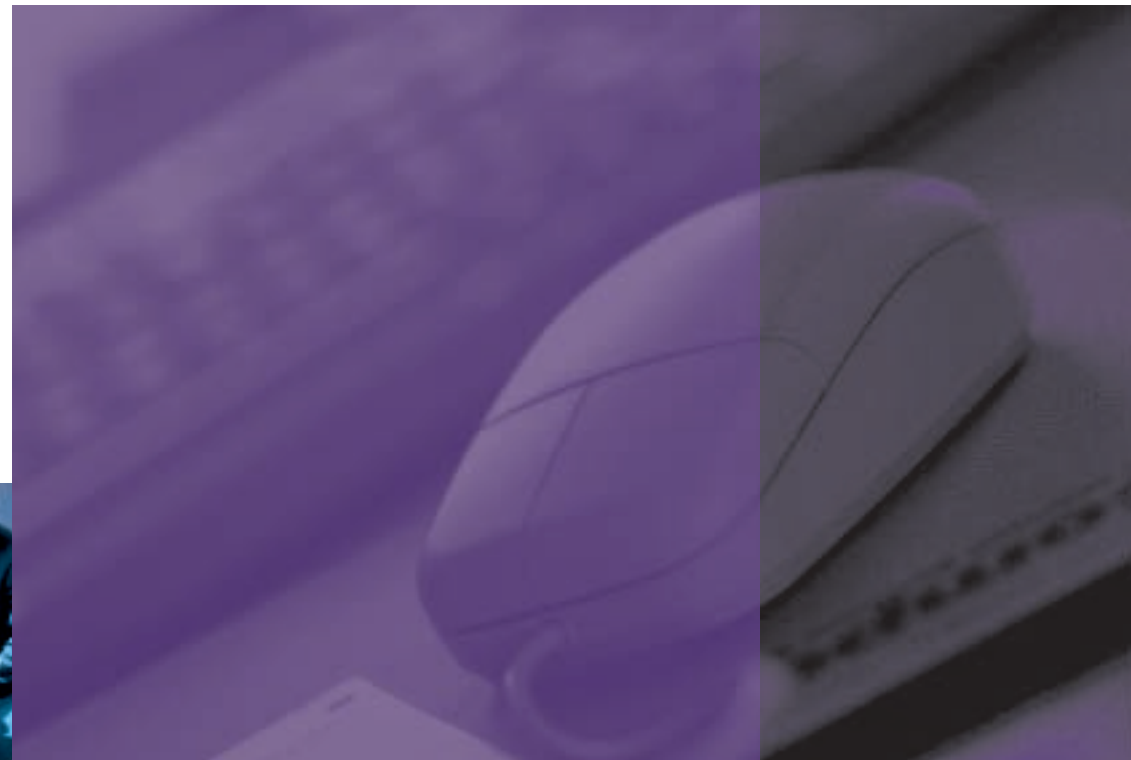
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Creating sustainable communities

## Partnerships

The £75m local e-Government partnership programme supports 101 partnerships to deliver a range of e-Government projects delivering joined-up and shared services at regional and sub-regional levels.



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## THE PROGRAMME AIMS TO:

- support the development of e-Government partnerships where none existed before;
- encourage Value for Money in procurement and implementation of e-Government solutions;
- support partnerships in their development and implementation of e-Government solutions that meet the specific needs of the partnership, region or sub-region;
- implement standard National Project products locally; and
- where appropriate to make partnership products available nationally.

All local authorities belong to one or more of the ODPM supported local e-Government partnerships, all of these are committed to delivering completed tangible e-Government solutions by 31 July 2004.

## CASE STUDIES:

### WORCESTERSHIRE HUB PARTNERSHIP

The members are: Worcestershire CC; Bromsgrove DC; Malvern Hills DC; Redditch BC; Worcester CC; Wychavon DC; Wyre Forest DC; West Mercia Constabulary; Worcestershire Health Authority; and Evesham Town Council.

The Partnership aims to improve service delivery to enable 80% of customer enquiries & transactions to be satisfied in one stop. This will be achieved through development of:

- 7 Service Centres;
- Countywide Virtual Contact Centre;
- Web Portal;
- Smaller Centres; and
- Kiosks.



## EAST MIDLANDS REGIONAL E-GOVERNMENT PARTNERSHIP

The members are: Leicestershire Nottinghamshire Welland; Lincolnshire ; and Northamptonshire Partnerships; East Midlands Regional Assembly; Local Government Associations; and Regional Development Agency; UK Broadband Taskforce; and Private Sector Utilities.

This region-wide partnership seeks to develop protocols enabling interoperability of data held by adjacent local authorities, linking this data to information provided by a range of private companies and making it available to a regional audience in GIS map format via the internet.

## REGIONAL PARTNERSHIPS

Eighteen months into the partnership programme it has become increasingly apparent that there is a role for regional bodies to take an overarching view of e-Government within their regions. In particular, to support and direct efforts by authorities working to deliver e-Government. Although every region is different there is a specific role for regional partnership to ensure that authorities are able to share developments within their region, avoid duplication of effort and benefit from the economies of scale gained from the regional roll-out of National Projects and support the likely recommendations of the Gershon Efficiency Review. ODPM have now agreed proposals for Regional Partnerships in each of the English Regions.

As well as sharing developments within the regions, the partnerships have formed a Regional Network, which will ensure that regional lessons and benefits are shared nationally.

Regional and sub-regional Partnerships are good vehicles for supporting the delivery of Priority Outcomes. Some Partnerships are already beginning to include them in their project deliverables. An example of such a Partnership is Connect2Northamptonshire, which has already indicated to the ODPM its enthusiasm to ensure that its deliverables focus on the published Priority Outcomes.