

Procuring High Quality HIA Services: A Good Practice Seminar for Commissioners



Who Should Attend:

- Supporting People Commissioners
- Local Authority Housing Officers
- NHS Trust and Primary Care Trust Commissioners
- Social Services Commissioners
- Home Improvement Agency Managers

Home Improvement Agencies (HIAs) are local organisations that help vulnerable older and disabled people live independently and safely in their own homes.



Tuesday 26th June 2007 - The Priory Rooms, Birmingham
Tuesday 18th September 2007 - The Building Centre, London

Commissioning High Quality HIA Services

Home Improvement Agencies services typically represent a small proportion of commissioners' budgets, but have a very significant impact on terms of service outcomes. The unique service offered by HIAs is cross cutting: addressing housing, health, social care and community issues to enable people to remain in their own homes. Many agencies have also developed specific schemes and projects in addition to their core service provision. With a range of services that help achieve Supporting People, Housing and Health targets, the benefits of procuring robust HIA service delivery are great. However, these potential benefits are sometimes not achieved through ineffective commissioning.

This one-day seminar is an essential event for current and potential commissioners of HIA services from Supporting People, Health and Housing and senior management from HIA service providers. It will look at how good commissioning practice leads to effective service delivery and value for money outcomes. The seminar will be facilitated by key personnel from Foundations, the National Coordinating Body for Home Improvement Agencies, who are currently working with commissioners across England to develop significant innovation in the procurement of HIA services.

Seminar Programme:

9.00am	Registration and Coffee
9.30am	Introduction and Opening Remarks
9.45am	What Well-Commissioned HIA Services Can Achieve
10.15am	Mapping the Need and Potential for HIA Services in Your Area
11.00am	Coffee
11.15am	The Commissioning Framework: <ul style="list-style-type: none">▪ Establishing a Service Specification▪ A Joint Commissioning Approach
12.00pm	'Make or Buy': Do You Tender or Build Local Capacity?
12.30pm	Lunch
1.30pm	Tendering the Service
2.15pm	The Impact of EU Procurement Regulations on HIA Commissioning
3.00pm	Coffee
3.15pm	Contract and Performance Management
4.00pm	Question Time
4.30pm	Close

Booking Form

Commissioning High Quality HIA Services. Price: £195 + VAT.

Please tick event date: 26th June, Birmingham 18th September, London

Name of Delegate: _____ Job Title: _____

Organisation: _____ Tel: _____ Email: _____

Address: _____ Postcode: _____

Special Requirements (dietary or access) _____

Payment Method (please tick): Cheque (enclosed)
 Purchase Order for Invoice – please supply _____

Please make cheques payable to Foundations. Please return booking form by post or fax (details below).

I have read and understand the terms and conditions: Signature: _____ Print Name: _____

If you do not receive a response within 7 days of returning this form, please get in touch to confirm we have received your booking.

TERMS AND CONDITIONS

1. A place at this event will only be reserved upon receipt of a booking form, and confirmed upon receipt of payment.
2. Payment should be made by cheque or Purchase Order and returned to Foundations with the Booking Form.
3. Payment must be received two weeks in advance to confirm your place on the day.
4. In the case of cancellation of a delegate booking that is confirmed in writing **at least 28 days before the Seminar**, an administration fee of £25 + VAT will be charged. If payment has already been made for the delegate place, the balance between the delegate fee and the cancellation fee will be refunded. In the case of cancellation of a delegate booking after this period, the full fee remains payable and no refund will be given.
5. All delegate places are transferable to another named individual at the same event at no extra cost. Please advise of any dietary or access requirements in advance if a delegate transfer is to be made.

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