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To: SHA Chief Executives/Transitional Leaders
SHA Directors of Performance

17 February 2006

Dear colleagues

Patient Choice and Booking: 2006/07 Choose and Book Trajectories

Duncan Selbie's letter of 6 February 2006 on implementing the Operating Framework for 2006/07 set out the planning requirements necessary to secure delivery of NHS targets and priorities. SHAs were asked to submit trajectories based on local roll-out plans to deliver at least 90% of GP referrals for first consultant outpatient appointments via Choose and Book by March 07.

Further guidance was promised and this is now attached. The trajectories should be completed using this guidance, and they will form the basis for performance management through the RSU. Progress will be monitored using the monthly choice and choose and book returns.

ROCR approval for this data collection is being sought retrospectively.

You are asked to send your trajectories to Richard.Daly@dh.gsi.gov.uk by 17 March, and to confirm that you have done so in your response to Duncan's letter.

If there are questions arising from the guidance these should be directed to Richard Daly on 0207 6334080 in the first instance.

You can expect further guidance on patient surveys as indicated in Duncan's letter.

Yours sincerely,

A handwritten signature in grey ink that reads 'Nick Chapman'.

Nick Chapman
Account Manager
Recovery and Support Unit

A handwritten signature in grey ink that reads 'Jane'.

Jane Cummings
National Implementation Director
Choice and Choose and Book