

## Ministry of Defence Agencies and Organisations - Part 1

The following is a list of contact points for defence agencies and organisations (with email addresses where pertinent)

to assist organisations seeking to do business with the MoD.

Armed Forces Personnel Administration Agency (AFPAA)

Provides, on a tri-service basis, the data and systems for the payment of, and the personnel management for, all military personnel.

Administration Agency

Building 182

RAF Innsworth

Gloucestershire GL3 1HW

Tel: 01452 712612

Army Base Repair Organisation (ABRO)

ABRO is an engineering service, repair and re-manufacturing organisation offering a worldwide capability to defence, emergency service and other governmental and non-governmental organisations.

ABRO capabilities range from small arms to battle tanks, from motorcycles to commercial fleet management, and binoculars to thermal imaging equipment. This ensures ABRO can uniquely offer customers a comprehensive one-point service, repair and re-manufacturing solution.

A highly flexible and strategically sited workforce of 2,500 ensures that ABRO is capable of meeting large-scale repair and overhaul requirements. An unusually wide range of skills and expertise together with detailed knowledge allows ABRO to compete effectively in a wide range of equipment types and technologies, across world markets.

ABRO

Building 203

Portway

Monxton Road

Andover SP11 8HT

Tel: 01264 383295

<http://www.abro.mod.uk/>

Army Personnel Centre (APC)

Mans the Army, manages the career of Army personnel, provides Army pay, personnel and pensions administration.

Kentigern House

65 Brown Street

Glasgow G2 8EX

Tel: 0141 224 3015

Army Training & Recruitment Agency (ATRA)

Responsible for providing recruitment and training services for the British Army.

The Agency Headquarters is based at Upavon, close to many of the training units. Recruiting is carried out from 123 sites in towns and cities throughout the country and individual training is conducted at some 40 schools.

With a staff of about 12,000, the Agency is responsible for Ministry of Defence land, buildings and field assets valued at more than one and a quarter billion pounds. The annual budget is between £600m and £700m from which ATRA is required to enlist about 15,000 recruits and to train a total of about 100,000 officers and soldiers. ATRA conduct almost 1,500 different types of courses, with over 6,000 actual courses run each year. There are an average of 12,000 officers and soldiers under training at any time.

HQ ATRA  
Trenchard Lines  
Upavon  
Wiltshire SN9 6BE  
Tel: 01980 615220  
Fax: 01980 615305  
[www.atra.mod.uk/atra/index.htm](http://www.atra.mod.uk/atra/index.htm)  
British Forces Post Office (BFPO)  
Provides mail delivery services to British Forces worldwide.

British Forces Postal Services (BFPO)

Inglis Barracks  
Mill Hill London  
NW7 1PX  
Tel: 020 8818 6310  
<http://www.bfpo.org.uk/>

Central Data Management Authority (CDMA)

The Central Data Management Authority is a tri-service/civil service organisation responsible for ensuring data is defined consistently across the MoD to enable IS interoperability.

The CDMA mission is to enable information interoperability by ensuring that information has common meaning wherever it is used within MoD. Its vision is to enable seamless information interoperability within MoD and between MoD, its Allies and industry.

Email: [helpdesk.cdma@gtnet.gov.uk](mailto:helpdesk.cdma@gtnet.gov.uk)

<http://www.cdma.mod.uk/>

Computer Emergency Response Team (MODCERT)

Responsible for coordinating the MoD's response to computer security incidents.

The United Kingdom Ministry of Defence is a member organisation of both the international Federation of Incident Response Security Teams (FIRST) and the Trusted Introducer (TI) scheme, which aim to provide a mechanism for Computer Security Incident information to be shared amongst communities of interest.

This function is often colloquially known as a CERT (Computer Emergency Response Team), and the MoD organisation is therefore known as the MODCERT.

MODCERT is a distributed organisation, consisting of a central Co-ordination Centre (the Joint Security Co-ordination Centre or JSyCC), and a number of Monitoring and Reporting Centres (MRCs), Warning, Advice and Reporting Points (WARPs), and Incident Response Teams (IRTs). MODCERT works closely with the UK Government CERT (GCERT) at UNIRAS.

Tel: 07218 8715 (24hr/7day)

Fax: 07218 1165

Email: [cert@cert.mod.uk](mailto:cert@cert.mod.uk)

[www.mod.uk/cert/](http://www.mod.uk/cert/)

Defence Analytical Services Agency (DASA)

Provides professional statistical and analytical services to customers across the MoD.

The Defence Analytical Services Agency (DASA) is part of the UK Ministry of Defence (MoD) providing professional statistical and analytical services to customers across MoD providing, as it says in its motto, "information with insight". The Agency has around 160 staff spread over five sites in the southern half of the country - Bath, Bristol, Gloucester, Portsmouth, Upavon (near Swindon), and on two sites in London. This is because our staff work alongside their major customers.

DASA staff are also part of the Government Statistical Service (GSS), which is the corporate professional grouping to which they all belong. DASA is working towards releasing all its key publications under the National Statistics programme. The National Statistics logo is the assurance that statistics are produced to the highest professional standards. For further information about National Statistics visit [www.statistics.gov.uk](http://www.statistics.gov.uk).

#### Defence Analytical Services Agency

Ministry of Defence

Room 1/124

St Christopher House

Southwark Street

London SE1 0TD

Tel: 020 7305 2193

<http://www.dasa.mod.uk/>

Defence Aviation Repair Agency (DARA)

Responsible for a range of services across all aspects of MoD aviation repair support.

DARA was formed in April 1999 to offer a range of services across all aspects of repair support, in essence providing a “one-stop shop” for maintenance, repair and overhaul. The Agency became a Trading Fund on 1 April 2001 - in the shortest timescale possible. Today DARA is leaner and fitter, firmly focused on its customers and determined to provide a flexible, responsive and efficient service.

#### DARA St Athan

Barry

Vale of Glamorgan

CF62 4WA

Tel: 01446 798893

Fax: 01446 798892

<http://www.dara.mod.uk/>

Defence Bills Agency

Primarily responsible for paying bills submitted to the Ministry of Defence by defence contractors. Its aim is to pay 100% of correctly presented bills within

11 calendar days of receipt. This represents part of the MoD's 30-day payment target which is in accordance with the Late Payment of Commercial Debt (Interest)

Act 1998.

#### Defence Bills Agency

Mersey House

Drury Lane

Liverpool L2 7PX

Tel: 0151 242 2519

<http://www.defencebills.gov.uk/>

#### Defence Clothing IPT

Defence Clothing Integrated Project Team supplies tri-service uniforms, clothing and other specialist equipment including engineer stores and general stores. Responsibilities include research and development, quality control and procurement.

#### Defence Clothing IPT

Skimmingdish Lane

Caversfield

Bicester

Oxford OX27 8TS

Tel: 01869 875 548

Fax: 01869 875 509

[www.sbo.mod.uk](http://www.sbo.mod.uk)

Defence Communications Services Agency (DCSA)

Aims to provide its customers with the optimum end-to-end wide area information transfer services to meet defence needs.

DCSA Headquarters

Basil Hill  
Park Lane  
Corsham  
Wiltshire SN13 9NR  
Tel: 01225 814785  
Fax: 01225 814268

Defence Dental Agency (DDA)

Provides dental personnel to supply dental treatment for service personnel and overseas dependants.

Defence Dental Agency HQ

RAF Halton  
Aylesbury  
Buckinghamshire HP22 5PG  
Tel: 01296 623535

Defence Diversification Agency

The DDA (Defence Diversification Agency) was born from the realisation that a major source of innovation - our defence laboratories - was unknown to most of the business world.

The DDA provides businesses with commercially focused access to many of the best technical and scientific brains in Britain.

Tel: 0845 6003372

<http://www.dda.gov.uk/>

Defence Engineering and Science Group

The Defence Engineering and Science Group is a group of 11,000 professional civilian engineers and scientists working in organisations throughout the MoD.

<http://www.desg.mod.uk/>

Defence Estates (DE)

DE manages and maintains the MoD's estates in the UK and abroad. Through the Defence Estates the MoD owns approximately 1% of the UK landmass, making MoD the UK's largest landowner. Defence Estates spends in the region of £12 billion annually maintaining and developing this resource and it is responsible for the placing of all construction-related contracts for the MoD. Most of these opportunities are announced in the publication MoD Works Services Opportunities, published by BiP.

Defence Estates

St George's House  
Blakemore Drive  
Sutton Coldfield  
West Midlands B75 7RL  
Tel: 0121 311 3850

<http://www.defence-estates.mod.uk/indexn.htm>

Defence Export Services Organisation (DESO)

DESO is responsible for coordinating and providing support for UK manufacturers of defence equipment.

DESO

Ministry of Defence  
Room 1/55 Metropole Building  
Northumberland Avenue  
London WC2N 5BL

Tel: 0207 807 8180/8226

Fax: 0207 807 8175

<http://www.deso.mod.uk/>

Defence Geographic and Imagery Intelligence Agency (DGIA)

Provides imagery intelligence and geographic support to defence policy, planning, operations and training.

Watson Building

Elmwood Avenue

Feltham

Middlesex

TW13 7AH

Tel: 020 8818 2119

Defence Housing Executive

The Defence Housing Executive is responsible for managing and maintaining all service families accommodation on behalf of the MoD in England, Scotland and Wales. It is a tri-service organisation within the Ministry of Defence.

St Christopher House

Southwark Street

London SE1 0TE

Tel: 020 7921 2777

Fax: 020 7921 2005

Defence Intelligence and Security Centre

Trains the armed forces and other intelligence organisations in security, psychological and intelligence operations.

Chicksands

Shefford

Bedfordshire SG17 5PR

Tel: 01462 752 228

Fax: 01462 752 291

Defence Logistics Organisation (DLO)

Provides joint logistic support to the UK's Armed Forces. The DLO is the single largest organisation in the MoD, with an annual spend of over £6 billion and £20 billion worth of assets spread across some 80 major UK sites. It employs 33,000 staff - many of whom work in its 68 Integrated Project Teams delivering support on individual pieces of equipment, although others work in a range of units and agencies responsible for the supply of vital support services such as communications, storage, transport, fuel, munitions and food.

The DLO consists primarily of five major Business Units - each providing specialist logistics for Air, Sea, Land, Communications and Defence Logistic Support (e.g fuel, warehousing, food).

Defence Logistics Organisation

Spur 9

E Block

Ainsley

Bath BA1 6AG

Caversfield

Bicester OX27 8TS

Fax: 01869 875629

<http://www.mod.uk/dlo/index.html>

Defence Medical Training Organisation (DMTO)

DMTO is responsible for the individual medical services training of personnel from the Royal Navy, Army and Royal Air Force, including Reserves. This training is carried out through a mixed programme of

internal courses - at the Royal Defence Medical College in Gosport and at the Defence Medical Services Training Centre in Aldershot - and in external academic and clinical institutions.

Building 87  
Fort Blockhouse  
Gosport  
Hampshire PO12 2AB  
Tel: 0239276 5543  
Defence Procurement Agency (DPA)  
Responsible for the procurement of equipment for the Armed Forces.

Equipping the Armed Forces is the Defence Procurement Agency (DPA)'s central mission. It procures new equipment for the Armed Forces and provides other procurement-related services to its customers. Based at Abbey Wood in north Bristol, the DPA was launched on 1 April 1999 as an Executive Agency of the Ministry of Defence, replacing the MoD Procurement Executive.

The DPA's objectives are to buy weapons systems and platforms and manage major upgrades deliver projects within defined performance, time and cost bands; provide certain procurement-related services, guidance and standards; and participate in the UK's military nuclear programmes.

With an annual budget of £6 billion, the DPA is the single biggest purchaser of manufactured goods in the UK. At any one time, its 4,300 staff are managing more than 13,000 contracts, ranging from the purchase of submarines to small parts for a field radio.

Defence Procurement Agency  
MoD Abbey Wood  
Bristol BS34 8JH  
0117913 0000

[www.mod.uk/dpa/index.html](http://www.mod.uk/dpa/index.html)

Defence Scientific Advisory Council (DSAC)

Provides independent advice to the Secretary of State for Defence on matters of concern to the Ministry of Defence in the fields of science, engineering and technology. DSAC is a Non-Departmental Public Body (NDPB) i.e. a body which has a role in the process of national government but is not a government department or part of one, and which accordingly operates to a greater or lesser extent at arm's length from Ministers. It is an Advisory NDPB in that it advises Ministers and does not employ staff or incur expenditure on its own account.

DSAC is established to provide independent advice to the Secretary of State for Defence on matters of concern to the Ministry of Defence in the fields of science, engineering & technology.

DSAC Room 2276  
Room 513  
MoD Main Building Whitehall  
Northumberland Avenue  
London WC21V 5BT  
Tel: 020 7218 0333  
Fax: 020 7218 4066 (84066MB)  
<http://www.mod.uk/dsac/index.html>

Defence Scientific and Technical Laboratory (Dstl)

Provides specialist scientific and technical support to the MoD.

The name Dstl may be new, but the key scientific research conducted at eminent locations such as Farnborough, Porton Down and Malvern has been part of Britain's national heritage for decades.

With a tradition of outstanding research and analysis that has been the beating heart of the UK defence system for over a century, the Defence Science and Technology Laboratory (Dstl) is an integral part of the Ministry of Defence as its trusted adviser on defence-related science and technology.

Dstl has a 3,000 strong workforce of dedicated world-class professionals. It comprises all the defence laboratories and capabilities retained within government from Dstl's forerunner organisation, the Defence Evaluation and Research Agency (DERA).

DSTL Farnborough  
Cody tech park  
Ively Road  
Farnborough GU14 0LX  
Tel: 01252 455000  
Fax: 01252 455013  
Email: [central-enquiries@dstl.gov.uk](mailto:central-enquiries@dstl.gov.uk)

Defence Secondary Care Agency (DSCA)

The key task of the DSCA is to provide Britain's front-line Armed Forces, wherever they are in action, with fully trained service doctors, nurses and other medical staff. To achieve this, the Agency provides a peacetime structure within which clinicians and other medical personnel can develop their professional and military skills by treating a full range of patients.

Defence Secondary Care Agency (DSCA)

Room 4/153  
St Christopher House  
90-114 Southwark Street  
London  
SE1 0TD

Tel: 020 7305 6042

Defence Standardization (DStan)

DStan's main purpose is to develop, facilitate and communicate UK MoD standardization policies, standards, procedures and guidance on standardization issues.

DStan Helpdesk

UK Defence Standardization

Room 1138  
Kentigern House  
65 Brown Street  
Glasgow  
G2 8EX

Tel: 0141 224 2531/2532

Fax: 0141 224 2503

Email: [enquiries@dstan.mod.uk](mailto:enquiries@dstan.mod.uk)

Part 2, published in a fortnight's time, will focus on MoD Organisations from the Defence Storage and Distribution Agency to the Warship Support Agency.

All information in this Guidance is checked and believed to be correct, but cannot be so guaranteed and the publishers shall not be liable for any loss suffered directly or indirectly as a result of its use.